

T&E DISPLAY GROUP CASE STUDY

The Challenge

T&E Display Group, based in Halesowen, are successful manufacturers of commercial interiors and bespoke point-of-sale display equipment. As part of the carpet display system, they supply the Yankee Roll Lifter to position carpets onto the display frame. The carpets and vinyl's being lifted can be in excess of 300 kilos and over 2 meters from the floor. Without the Yankee, carpets would have had to be lifted manually. T&E realised that there was potential to help their clients meet their health & safety responsibilities through a safer system of work.

Andrew Fry, Managing Director of T&E, recognized that EU directives and standards could provide a path to proving due diligence had been performed before the products were placed on the market. In effect, some of their lifting and weight bearing products posed a potential risk to the business, so Andrew contacted Wemtech to look at any compliance issues. In turn, Wemtech contacted the West Midlands Manufacturing Advisory Service, obtaining matched funding for the technical assistance. This made the project very attractive and cost effective for T&E.



T&E Display Group Yankee Roll Lifter

"Wemtech's service was remarkably prompt, professional and friendly, they understood our requirements and devised a cost effective way for us to meet them. I would recommend them."

Andrew Fry, Managing Director of T&E Displays

While T&E were confident in the safety of the products, they had to prove it. Wemtech visited T&E within a couple of days of receiving the initial call to investigate the current state of T&E's compliance and review the products. Options were presented, enabling T&E to select a suitable and economically reasonable pathway to compliance. As the products were elegant and simple rather than complicated, it was decided that T&E could physically test the Yankee themselves by loading and photographing the lifter. T&E agreed with Wemtech that some documented proof was needed to prove that due diligence had been performed. With the help of T&E and their current product specification documents, Wemtech performed risk assessments as required under the machinery directive and compiled technical files that complied with the necessary requirements.

T&E Display Group Fact File:

- Based in Halesowen, UK.
- First started trading in 1970.
- Specialise in display units (two examples below) & shop fitting.
- Contact: Andrew Fry
- Web: www.te-displaygroup.com



The End Result

Protecting the business from claims of negligence and ensuring a safer working environment for all users. The technical files contain all relevant data on the product (relevant standards, risk assessments, bill of materials, diagrams and user guides etc.) and are probably the most important way to prove that a company has met its responsibilities. It is good practice to maintain and update your technical file whenever you make changes to your product.

The CE Marking Association and Wemtech have completed approximately 200 projects for MAS nationally and we welcome your calls to discuss any queries on product compliance. Please contact us on 01527 595066.